

Legal Helpline for Associations

Help with your legal questions.



When you have a legal question or are facing an issue involving rights and responsibilities under the law, it can feel overwhelming. FOCA Association insurance program participants now have access to a new benefit to provide help to your Association. As a policyholder your Association has the opportunity to speak to a lawyer and ask them your questions. This benefit is offered free of charge!

✔ Why a Legal Helpline?

Your volunteers are involved in a wide range of activities and operations on the behalf of their communities. On occasion, organizations find themselves facing an issue or a decision that may have legal consequences. With access to a Legal Helpline, your Association can consult with legal professionals to understand your rights or responsibilities and help guide decision making.

✔ What Does the Helpline Do?

The Legal Helpline is here to help answer your legal questions, provide general legal information, and give you confidence and direction as to what may happen next when you face a potential legal issue. Access to the Legal Helpline is easy and there is no limit to the duration or number of calls you can make. As it is a helpline, the lawyers are not able to review contracts or documents and cannot conduct case-specific research. However, they will review your situation to answer questions and discuss with you your obligations or rights under law.

✔ How Does It Work?

The helpline is open 8am to midnight, 7 days a week. To access the helpline:

- **Step 1:** Call [1-877-255-4269](tel:1-877-255-4269)
- **Step 2:** The intake receptionist will ask the full name of your organization, the reason for your call, your contact information and available time for a call back by a lawyer. Have a brief sentence or two ready to explain the reason for your call and be sure to let them know you are looking for the Legal Helpline service.
- **Step 3:** The receptionist will provide you with a case number and advise that a lawyer will call you back as quickly as possible. Keep the case number handy – they refer to it moving forward.
- **Step 4:** The lawyer will call and will likely ask for your policy number. Please refer to [Policy Number: HL0049335](#) (Broker – Cade Associates)
- **Step 5:** The lawyer will guide you through the phone call and provide feedback on your questions and legal rights.

The Legal Helpline is provided by DAS Legal Protection Inc.